

CommScope Technical Support Contact Information

Global Technical Support	Broadband Networks Technical Support	Home Networks Technical Support
Telephone <i>Call TAC for emergencies (Sev 1 and Sev 2)</i>	+1-215-323-2345 (Global) 1-888-944-4357 (North America) +1-215-323-2346 (Spanish only)	
Customer Portal	mysupport.commscope.com	ask.arris.com
E-Mail Repair (RMA)	TAC.helpdesk@commscope.com	TAC.helpdesk@commscope.com
E-Mail Tech Support	TAC.helpdesk@commscope.com TechSupport.Europe@commscope.com TechSupport.CALA@commscope.com TechSupport.Asia@commscope.com	homebroadbandsupport@commscope.com homemediadevicesupport@commscope.com homeassuresupport@commscope.com homemediasoftwaresupport@commscope.com
Products	All products except CPE devices and CPE-related software	<ul style="list-style-type: none"> CPE devices (modems, gateways, and set-top products) CPE-related software (ECO, EDGE, Andromeda, and KreaTV)

Regional Tech Support Teams (Business Hours only, Broadband Networks Technical Support Only)	
Asia Pacific (APAC)	+86 755 2184 3500
Australia	1800 242664
Caribbean and Latin America (CALA)	+56 2 2678 4500
Europe, Middle East, and Africa (EMEA)	+31 20 311 2525
Japan	+81 3 5461 7320
Brazil	+55 11 98891 8547

TAC – International Numbers	
Brazil	0800 891 5314
Mexico	+52 55 4125 5432
Peru	0800 76 817
Argentina	0800 444 2987
United Kingdom	0808 234 5341